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## Water Park Safety

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*Lifeguards have the final authority on all safety issues!*

*For the safety of all Caribbean Cove guests, certified lifeguards are on duty during normal operating hours.*

*To ensure that all guests have an enjoyable and worry-free experience, please observe the rules.*

- Children under 14 years of age must be accompanied by an adult at all times.
- It is recommended that younger children remain within an arm's reach at all times.
- Proper swim attire required in pools; cutoffs, gym shorts, tee shirts and provocative or thong swim wear is not allowed. Bathing attire with belts, buckles, rivets, grommets, or metal of any kind is not permitted. Absolutely no cotton is allowed in the water.
- Do not enter the pool if you have a communicable disease or an open cut.
- Use of gum and tobacco products is prohibited within the park.
- Food is not permitted on the pool level. For safety reasons, food/beverage carry-ins are not permitted.
- Shower before entering the pool and after use of toilet facilities.
- For the safety of your child and park patrons, approved swim diapers and plastic pants designed specifically for pool use are required to be worn by children not yet toilet trained. These can be purchased in the water park.
- Animals are not permitted inside the water park.
- The use of all flotation devices and non-water park issue life vests is strictly prohibited.
- Inflatables, squirt guns, balls and snorkels are prohibited; small toys permitted in the kiddie pool at lifeguards' discretion.
- Hanging on ropes or nets is not permitted, shoulder riding and excessive splashing is prohibited.
- **DIVING IS ABSOLUTELY PROHIBITED.**
- General Safety Rules:
  - Running in pool or deck area is not permitted.
  - Pushing, dunking, shoulder riding or other inappropriate behavior is not permitted.
  - Glass items are not permitted in the water park.
- Lifeguards are in charge at all times. Adults in attendance may be requested to assist the lifeguards/manager.
- Lifeguards and/or management have final authority on all safety issues.
- Wristbands are color coded by day and issued upon hotel check-in.  
A \$25 replacement charge applies to replace lost wrist bands. Tight and/or loose wristbands requiring adjustments must be made by the front desk.
- Every two hours, we ask for your cooperation in exiting the pools for a ten to fifteen minute safety break.
- Failure to follow park rules will result in disciplinary action and possible water park dismissal without a refund.
- Caribbean Cove Indoor Water Park is a family park. Profanity or abusive language will not be tolerated.

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## Spa Safety

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*Children under the age of 2 are not permitted in the whirlpool. and exposure in excess of 15 minutes in not recommended.*

- Shower before entering.
- Unsupervised use by children is prohibited.
- Food or drink is not permitted in spa.
- Diving is not permitted.
- Do not use the spa alone.
- Elderly persons and those with health conditions requiring medical care should consult a physician before entering a spa.
- Persons under the influence of alcohol or other drugs may not use the spa.
- Health safety restricts time allowed in the whirlpool to 15 minutes at a time.
- Pregnant women should consult their physician regarding spa usage.
- Lengthy exposure may be hazardous to your health and may result in nausea, dizziness or fainting.

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### Body Slide Safety

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- Riders must be 42 inches and under 250 pounds to use slides.
- Follow the instructions of the attendant and or lifeguard.
- This is a body slide only.
- Only one rider at a time. No doubles, trains or chains.
- No running, standing, kneeling, rotating, tumbling, or stopping in the flumes.
- No diving from a flume.
- Keep arms and feet inside flume.
- Riding positions: on back, feet first only position, hands at side or crossed on chest.
- Head first riding **not** permitted.
- Exit plunge pool immediately.
- Do not wear glasses, goggles or jewelry.
- Registered hotel guests only.
- Swimsuits only. Water socks/shoes are not permitted on slides.
- Water is 3'-6' deep.
- WARNING - pregnant women and riders with a heart of back condition should not use this slide.
- WARNING - failure to follow slide rules can result in serious injury to yourself and others and loss of privilege to use the slide.
- Slide at own risk. No standing, kneeling, rotating or stopping in the slide.
- Riders must keep their hands inside the slide.
- Catching a rider at the bottom of the slide is not allowed, except for the life guards.
- Do not use the slide while under the influence of alcohol or other drugs

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### Tube Slide Safety

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- Riders must be 42 inches and under 250 pounds to use the slides.
- Follow the instructions of the attendant and/or lifeguard.
- Only one (1) tube at a time. No trains or chains.
- No running, standing, kneeling, rotating, tumbling, or stopping the flumes.
- No diving from a flume.
- Keep arms and feet inside the flume.
- Riding positions: sitting up, facing forward, feet first inside tube, hands on handles.
- Head first riding is **not** permitted.
- Passengers may ride single in single and double inner tubes.
- Exit plunge pool immediately.
- Eye glasses, goggles and jewelry are not permitted.
- Registered hotel guests only.
- Swimsuits only. Water socks/shoes are not permitted.
- Water is 3'-6' deep.
- WARNING - pregnant women and riders with a heart of back condition should not use this slide.
- WARNING - failure to follow slide rules can result in serious injury to yourself and others and loss of privilege to use the slide.
- Slide at own risk.



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## Safety / Conduct Policy

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Because our goal is to ensure a safe and enjoyable guest experience of all guests, please review and adhere to the following:

1. Guests enjoying the water park agree to comply with all water park policies, rules and regulations.
2. Wrist bands are distributed from the front desk upon hotel check in and are required for water park access.
3. Wristbands are color-coded to reflect guest departure date.
4. One wristband will be issued per person. Lost wristbands will be replaced at a cost of \$25. Adjustments to wristbands must be done by the front desk. No exceptions.
5. Guests giving their wristband to someone else for entrance to the water park will be blocked from reentering the water park, without refund.
6. For the safety of all park patrons, swim diapers and plastic pants designed specifically for pool use are required to be worn by children not yet toilet trained.
7. Children who are not toilet trained or have difficulty getting to the rest room in time to prevent an accident **must wear a swim diaper and plastic pants**. This is a health code requirement. Swim diapers and plastic pants may be purchased in the park.
8. Children under the age of 14 must be accompanied by an adult at all times and will not be issued a wristband without adult accompaniment.
9. Monitoring your child/children remains your responsibility even when lifeguards are present.
10. Lifeguards and management have final authority on all safety decisions. Please be advised the lifeguard's responsibility is to prevent aquatic emergencies from happening and not to baby-sit children.
11. Every two hours, we ask your cooperation in exiting the pools while a fifteen-minute safety check is conducted.
12. Proper bathing attire is required. Bathing attire with belts, buckles, rivets, grommets or metal of any kind, cutoffs, gym shorts, T-shirts and provocative or thong swim wear will not be permitted.
13. Guests using the water park must wear proper attire including footwear and cover-ups in all public spaces of the hotel.
14. Water shoes may be worn in the park but are not permitted on the slides. Water wings and non-US Coast Guard approved vests are not permitted in the water park.
15. Guests that violate the rules will be asked to leave the water park. No refund will be issued.
16. The pools are chlorinated and are in accordance with State requirements. They are monitored several times a day to keep chemical levels within safe, mandated limits. Caribbean Cove Hotel & Water Park is not responsible for discoloration to any garment, nor for any rash that may occur due to periods of exposure in the pools.
17. The water park at Caribbean Cove Hotel & Water Park is staffed with lifeguards during operational hours. The undersigned is aware that the hotel's pool in the original indoor recreation center is not staffed with lifeguards. **Children in this area must be accompanied by an adult at all times and no person may swim alone.**

Check out time is 11:00 A.M, strict compliance ensures arriving water park guests timely access to clean rooms. Guests must vacate their room by 11:00 A.M. on their scheduled departure date at which time the key lock expires. Noncomplying guests will be charged a \$200 noncompliance fee. Any personal items in the room will be stored to allow housekeeping access to clean the room for arriving guests. Please note that debit card payments will be withdrawn at the time of checkin.

### WAIVER

I hereby for myself and heirs, executors and administrators waive and release all rights and claims for damages I may have against Caribbean Cove Hotel & Water Park, its agents, owners, representatives, and successors and assigns for any and all injuries suffered you/me in connection with any participation in all programs. Furthermore and by entering the water park, I understand that I am subject to being photographed or filmed. I agree to release/discharge the photographer and/or General Hotels Corporation and/or it's properties from any and/or all claims related photos/footage taken and their use. I have read and fully understand all Caribbean Cove Hotel & Water Park policies, rules, regulations and notifications and agree to comply with them during the duration of my visit.

Print Name \_\_\_\_\_

Room # \_\_\_\_\_

Number of Wristbands \_\_\_\_\_

Signature \_\_\_\_\_

Date \_\_\_\_\_

Yes, I want to receive discounts and promotional email offers. I understand that my email address will not be shared or sold. My email address is \_\_\_\_\_.