



Policies & Guest Conduct Code

To ensure a safe and enjoyable guest experience for all Caribbean Cove Indoor Water Park guests we ask your cooperation in reviewing and adherence to the following policies.

1. Guests enjoying the water park agree to comply with all water park policies, rules and regulations.
2. Wrist bands are distributed from the front desk upon hotel check- in and are required for water park access. .
3. Wristbands are color-coded to reflect guest departure date.
4. One wristband will be issued per person. Lost wristbands will be replaced at a cost of \$25. Adjustments to wristbands must be done by the front desk. No exceptions.
5. Guests giving their wristband to someone else for entrance to the water park will be blocked from reentering the water park, without refund.
6. Swim diapers designed specifically for pool use are required to be worn by children not yet toilet trained.
7. Children who are not toilet trained or have difficulty getting to the rest room in time to prevent an accident must wear a swim diaper. Swim diapers are available for purchase in the water park.
8. Children under the age of 14 must be accompanied by an adult at all times and will not be issued a wristband without adult accompaniment.
9. Monitoring your child/children remains your responsibility even when lifeguards are present.
10. Lifeguards and management have final authority on all safety decisions.
11. Every two hours, we ask your cooperation in exiting the pools while a ten-minute safety break is conducted.
12. Proper bathing attire is required. ***Bathing attire with belts, buckles, rivets, grommets or metal of any kind, cutoffs, gym shorts, t-shirts and provocative or thong swim wear will not be permitted.***
13. Hotel guests using the water park must wear proper attire including footwear in all public spaces of the hotel.
14. Water socks may be worn in the park bur are not permitted on the slides. Water wings and non-Caribbean Cove issued life vests are not permitted in the water park.
15. Guests that violate the rules will be asked to leave the water park. No refund will be issued.
16. The pools are chlorinated in accordance with State requirements. They are monitored several times a day to keep chemical levels within safe, mandated limits. Note that Caribbean Cove Indoor Water Park will not be responsible for discoloration to any garment, nor for any rash that may occur due to periods of exposure in the pools.
17. The Caribbean Cove Indoor Water Park is fully staffed with lifeguards during operational hours. The undersigned is aware that the hotel’s original indoor recreation center pool is not staffed with lifeguards. Children in the indoor recreation center pool must be accompanied by an adult at all times and no person may swim alone.
18. ***Check out time is 11:00 A.M, strict compliance ensures arriving water park guests timely access to clean rooms. Park guests must vacate their room by 11:00 A.M. on their scheduled departure date at which time the key lock expires. Noncomplying guests will be charged a \$200 noncompliance fee. Any personal items in the room will be stored to allow housekeeping access to clean the room for arriving guests. A \$100 deposit is required at check-in. Please note that if using a debit card, payment will be withdrawn at the time of check-in.***

WAIVER

I hereby for myself and heirs, executors and administrators waive and release all rights and claims for damages I may have against Caribbean Cove Indoor Water Park at the Holiday Inn North, its agents, owners, representatives, and successors and assigns for any and all injuries suffered you/me in connection with any participation in all programs.

I have read and fully understand all Caribbean Cove Indoor Water Park policies and agree to comply with them during the duration of my visit.

Print Name _____ Room # _____ #Wristbands _____

Signature _____ Date _____